



THE **NRB** GROUP

The NRB Group:
the partner of your
digital transformation



OUR VISION

“Thanks to our collaborative spirit, we are a reference in digital transformation for improving the daily lives of our customers, while minimising the environmental impact.”

OUR MISSION

“We are a Belgian company that offers secure and optimal end-to-end ICT solutions and services. We collaborate over the long term with our public and private service clients to simplify technological, economic and societal transformation through our sense of innovation and expertise.”



KEY FIGURES 2022

+ 505,4 million
euro
TURNOVER

+3.450
COLLABORATORS

38,5 million
euro
EBIT

46,1 million
euro
EBITDA



THE NRB GROUP AND ITS FOUR PILLARS



PILLAR 1

PUBLIC SECTOR & SOCIAL
ENERGY & UTILITIES
BUSINESS & INDUSTRY
FINANCIAL SERVICES
INTERNATIONAL ORGANISATIONS



PILLAR 2

HEALTH
CARE



PILLAR 3

LOCAL PUBLIC
SECTOR



PILLAR 4

MID-SIZE
COMPANIES



* + branches in Luxembourg, Greece and Italy



The NRB Group has become a strong player with a prominent position in the Belgian and international market. The Group is composed of a number of subsidiaries and entities, each of which plays a very specific role within the Group.

The Group's strategy has been, and continues to be, to grow in two dimensions.

Firstly, a horizontal dimension, in which we develop highperformance technological solutions and services that cover the complete life cycle and all aspects of an end-to-end ICT solution.

The second dimension is the "verticalisation" of our portfolio, which allows us to offer segments of our target markets – such as healthcare, local authorities or the medium-sized business market – products and services that incorporate knowledge of their business processes; package solutions that meet the main challenges faced by their sectors.

Based on this organisation's philosophy, the activities of the NRB Group are organised around four pillars.

The **first pillar**, led by **NRB**, contains the seven companies

that contribute to building and offering a complete portfolio of IT services offering end-to-end solutions developed to respond to the specific context and ambitions of the businesses in nine target verticals. These verticals are: the finance, industry, public, social, energy and utilities, international organisations, finance, Ethias and Win sectors.

The **second pillar** is **ZORGI**, which focuses on ICT services and solutions for the healthcare sector.

The **third pillar** consists of **CEVI** and **CIVADIS**, all of which specialise in ICT products and services for local authorities. **SIGGIS** is also part of this pillar. Its mission is to provide geospatial solutions.

The **fourth pillar** is **Computerland**, which targets medium-sized businesses in Belgium and the Grand Duchy of Luxembourg.

PILLAR 1

END-TO-END
PORTFOLIO
OFFERING





NRB BUSINESS SECTOR

PUBLIC SECTOR & SOCIAL

For several decades, NRB's team dedicated to the public & social sector has been assisting public authorities (on a federal, regional, provincial, and local level) and social and health service organisations (hospitals, mutual health organisations, social secretariats, etc.) in their digital transformation to offer their collaborators and their citizens, customers, members or patients efficient and effective services based on simple and intuitive processes and tools.

Our value proposition to this sector is a 360-degree service that extends from functional and technical consultancy to the provision of business or generic application solutions (custom development or based on existing software packages), hosting and cloud solutions that support developments and systems, and their implementation and maintenance.



ENERGY & UTILITIES

The energy & utilities team at NRB consists of recognised experts in the Belgian utilities market. NRB offers this sector a wide range of ICT services and solutions with a specific focus on SAP IS-U and FI-CA as well as services and solutions in the field of infrastructure and workplace management.

Its experts help their customers to adapt to the new digital reality, with solutions for data exchange with clearing houses, as well as applications in the fields of accounting, customer service, metering, billing, financial management and logistics.



FINANCIAL SERVICES

The many challenges of the digital revolution such as cybercrime, the digitalisation of service and customer communication channels, the proper use of emerging technologies such as artificial intelligence, combined with new binding regulations, are bringing a wave of changes to the financial sector.

NRB's financial services experts support their clients in their digital transformation. They work on the introduction of relevant technologies and streamline complex systems and processes. Whether it is a question of security, digital transformation or business IT, the solutions offered are state-of-the-art and always provide solutions adapted to the customer's context.



INDUSTRY

In order to remain competitive, every company must accept and adapt to the new digital reality. New technologies offer them many opportunities, in terms of growth, operational efficiency, for creating new interactions with their ecosystem of customers, suppliers or partners, and for developing new revenue streams based upon new products or business models.

NRB's Industry & Life Sciences team assists its clients in discovering these opportunities: it masters and makes available all the technological elements (hybrid cloud, IoT, custom development, AI, etc.), so that they can capitalise on this new digital reality quickly, efficiently, securely and in a way that is adapted to their specific context (specialised consultants - business IT & cyber security).



INTERNATIONAL ORGANISATIONS



Since 1988, Trasys International, a Business Unit of NRB S.A., has been the specialist in the implementation and management of partnerships and consortia for the realisation of ICT projects for European institutions and agencies and for national and international public and private organisations.

Its mission is to provide specialised consultancy and IT solutions and services to help these organisations comply with international or European policies and regulations and to face their digital transformation challenges: modernising (public) administrations, collaborating and promoting digital workspaces, and capitalising on the use of cloud and modern data centre technologies, while improving IT security and cost efficiency. Based in Heverlee, it has a delivery centre in the GD of Luxembourg.



PRESENTATION OF NRB SOLUTIONS AND SERVICES



CONSULTANCY

- Business & IT consulting
- Digital transformation
- Security, Risks & Governance
- Cyber Security, ...

SOFTWARE

- SAP solutions (ERP, S/4HANA, IS-U, FI-CA, HR...)
- AI & Business Intelligence
- Custom software development
(Mainframe & Distr. systems - UX expert center)
- Integration
- Maintenance



INFRA & CLOUD

- Housing & Hosting
- Hybrid Cloud Services
(NECS: NRB Enterprise Cloud Services)
- Mainframe, AS400, Distributed Systems

MANAGED STAFFING

- Contingency Staffing
- Framework Sourcing Program





SPECIALIST IN CYBERSECURITY, NETWORK SOLUTIONS AND ON-SITE DATA CENTRE MANAGEMENT

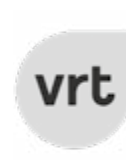
TAILORMADE & TURN-KEY

Prodata Systems is a renowned, human-sized IT integrator in Belgium that has been managing complex and critical IT environments for decades. Together with the most efficient partners, the organisation guarantees the continuity and security of its customers' IT infrastructure and systems. Thanks to its expertise in tailormade and turn-key ICT solutions, the Prodata Systems team is trusted by Belgian authorities and prominent organisations to design optimal and future-proof solutions.

SOLUTIONS & SERVICES

DATA CENTER SOLUTIONS	MOBILE & WORKPLACE	NETWORKING	CYBERSECURITY
MANAGED STAFFING	HEALTH CHECK SERVICES	AUDITS & ASSESSMENTS	IMPLEMENTATION SERVICES

REFERENCES



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FRENCH SUBSIDIARY SPECIALISING IN REMOTE MANAGEMENT AND MAINTENANCE OF MAINFRAME AND DISTRIBUTED SYSTEMS

EXCELLENCE IN OPERATIONAL MANAGEMENT

Trigone is based in Paris and offers high value-added IT services in French-speaking Europe. It provides all the services required for IT production and digital transformation through remote services in a secure environment. Specialising in IBM z/OS systems, distributed systems and Cloud platforms, Trigone is a technical company that has organised itself around a desire for operational excellence, which guarantees continuity of service at economically reasonable costs.

SOLUTIONS & SERVICES

MAINFRAME SERVICES	CONSULTING	SOFTWARES PLATFORMS
PLATFORM-BUILDING MATERIALS	INFRASTRUCTURE	CYBERSECURITY

REFERENCES



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SPECIALISED IN SALESFORCE TECHNOLOGY AND CHANGE MANAGEMENT

EXCELLENCE IN OPERATIONAL MANAGEMENT

Ink Consulting is a Brussels-based consulting firm founded in 2018 active in digital transformation and more specifically specialized in Customer Relationship Management questions and Salesforce technology. Its teams are made up of highly qualified IT services specialists.

INK consulting brings its expertise in CRM issues through Salesforce technology to various sectors: banking, insurance, telecommunications, pharmaceuticals, retail, automotive and the public sector.

SOLUTIONS & SERVICES

SALESFORCE CRM IMPLEMENTATION	INSURANCE INDUSTRY EXPERTISE	CRM ANALYSIS
CUSTOMER SERVICE EXPERTISE	SALES & CPQ EXPERTISE	

REFERENCES

POLITICO

IMMOWEB

TOYOTA



ethias

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SPECIALIST IN SUCCESSFUL DIGITAL TRANSFORMATION, DATA PROTECTION AND NETWORKS

NETWORK AND DATA CENTRE OPERATOR AND IT SOLUTIONS INTEGRATOR

Created in 1998, Win guarantees the widest connectivity offer on the market and offers tailor-made solutions to all its clients to meet their needs. Thanks to its end-to-end architecture, Win offers complete control over their data at every stage of the process.

The company's mission is to support the digital (r)evolution of its clients by supporting all their Telecom and IT needs. As a true trusted partner, Win is the operator of its own network, cloud, and IT services integrator and has its Data Centre (ISO 9001 and ISO 27001 certified), based in Villers-le-Bouillet.

SOLUTIONS & SERVICES

TELECOM	CLOUD SERVICES & DATA CENTER	CYBER SECURITY	IT SERVICES
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REFERENCES



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PILLAR 2

HEALTH
CARE





HEALTH CARE

LEADING BELGIAN PROVIDER OF DIGITAL SOLUTIONS FOR HEALTHCARE FACILITIES

As specialists and market leaders in Belgium in IT solutions for the healthcare sector, Zorgi and Infohos support hospitals through their digital transformation process. Zorgi and Infohos offer them solutions in different areas, such as logistics and financial management, care processes and patient administration. In addition to management modules, these solutions cover reporting and communication that ensure the proper exchange of data between back and front office

SOLUTIONS & SERVICES

ERP FOR HEALTHCARE	ELECTRONIC PATIENT RECORD	CARE ADMINISTRATION	BI, REPORTING & COMMUNICATION
HRM SOLUTIONS	LOGISTIC SOLUTIONS	BUSINESS SOFTWARE	FINANCE

RÉFÉRENCES



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PILLAR 3

LOCAL
AUTHORITIES



LOCAL AUTHORITIES WALLONIA & BRUSSELS

ICT FOR BETTER SERVICES TO THE CITIZEN

Civadis aims to meet the specific needs of its customers by developing the decision-making tools necessary for the proper management of administrations while simplifying the interactions with citizens and businesses; supporting its customers on a long-term basis in the deployment of innovative software and hardware solutions, assuring the availability of their IT services towards their customers and creating high value-added solutions based on both technological know-how and acquired expertise of the functioning of local authorities.

SOLUTIONS & SERVICES

FINANCE	HR & PAYROLL	SOCIAL	TECHNICAL SERVICES	ELECTIONS
TAXES	URBANISM GIS	POPULATION	CIVIL STATUS & CEMETERIES	SMART CITIES PROGRAMME

REFERENCES



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LOCAL AUTHORITIES FLANDERS

ICT FOR LEVERAGING LOCAL AUTHORITIES

CEVI offers excellent ICT products and services to its customers (provinces, cities, municipalities, police areas, public centres for social welfare) helping them to optimise their internal organisation and to achieve their objectives in a sustainable way. Their solutions also promote and improve relations between public administrations and citizens. Today, a major focus is on the interaction with the citizens, in particular through the use of contemporary digital channels. Mobile communication also plays an important role herein.

SOLUTIONS & SERVICES

FINANCE	HR & PAYROLL	SOCIAL	TECHNICAL SERVICES	ELECTIONS
TAXES	URBANISM GIS	POPULATION	LIBRARIES	SMART CITIES PROGRAMME

REFERENCES



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GEOGRAPHIC INFORMATION SYSTEMS (GIS)

GIS SOFTWARE AND CONSULTING SERVICES

SIGGIS stands for « Spatial Intelligence Genuine & Generic IT Solutions ». SIGGIS is a Belgian company focusing on the spatial dimension of the management of an organisation. The company's service offering covers the entire lifecycle of a geographic information system (GIS) solution: from idea to design, development, hosting, integration and maintenance. An offer completed by consulting and training services. SIGGIS counts leading utility companies, public authorities, and industrial companies among its most important customers.

SOLUTIONS & SERVICES

BUSINESS ANALYSIS	SYSTEM INTEGRATION	GEOSPATIAL ANALYSIS	DATA PROCESSING
APPLICATION DEVELOPMENT	TRAINING COURSES	GIS EXPERTS	CARTOGRAPHY

REFERENCES



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PILLAR

4

MID
SIZE





MEDIUM-SIZED COMPANIES

ICT SOLUTIONS AND SERVICES FOR MEDIUM-SIZED COMPANIES

COMPUTERLAND is a “one-stop-shop” IT service provider offering a wide range of services, mainly for medium-sized companies located in Belgium and the Grand Duchy of Luxembourg. COMPUTERLAND’s services are organised around 4 axes: Business Applications, Cloud & Infra, Modern Workplace, Data & AI, accompanied by support and governance services according to the needs of each customer. Internationally recognized partners such as Microsoft, HP, ... guarantee the latest technologies and the durability of the solutions implemented.

SOLUTIONS & SERVICES

CONSULTANCY DEVELOPMENT	MANAGED STAFFING	SOLUTIONS & SERVICES - MICROSOFT
MODERN WORKPLACE	CLOUD & INFRA	DATA & AI

REFERENCES



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