

Press release Herstal, 13 October 2023

LUCY, NRB's online training platform, awarded

NRB won the "HR Policy promoting Open Education" award at the presentation ceremony organised in Paris by the Edflex company. Our company was honoured for the launch of its LUCY online training platform.

A prestigious jury, made up of players from companies such as Renault, Engie and Bouygues Telecom, awarded NRB for the performance of its online training platform. The "HR policy promoting Open Education" award was received during the "Open Education night" ceremony, organised in Paris by Edflex, a company specialising in digital training.

LUCY, an acronym for "Learn-Understand-Collaborate-Yearlong", facilitates access to qualitative training for all its employees and offers a complete catalogue covering many topics in line with our internal policy.

Since the launch of the platform on April 24, 2023, three major training courses have been identified: the right to disconnect, 5G connectivity, and a managerial course entitled "Our ambition for every manager: to be a Leader, a Manager & a Coach". These different topics have met with great success with employees.

The success of the LUCY platform further highlights the success of our ESG policy, which aims, among other things, to encourage each employee to follow training to strengthen the expertise within our company. These skills and qualifications are essential to meet the needs of our customers with relevance, performance and anticipation of technological developments.

Laurent Peeters, Chief Human Resources Officer of NRB Group: *"I would like to acknowledge the outstanding work of the teams involved in this project, particularly the fruitful collaboration between HR teams, IT support and the contributors in the field. They have succeeded in establishing an effective training system, favouring both online self-training and face-to-face group training. Currently, LUCY, with its portfolio of quality training, plays a leading role in enabling our colleagues to increase their skills and support each other through internally developed group training. At NRB, we focus as much on e-learning aimed at the personal development of our employees — with programs focused on work-life balance — as on advanced technical subjects such as Salesforce, SAP, Cloud Platform, Java & .NET development framework and others. "*

Note to editors: photos of the ceremony can be downloaded via this link.

About the NRB Group

With a consolidated turnover of 505.4 million euros in 2022 and more than 3,450 employees, the NRB Group is one of the main Belgian players in the ITC sector. NRB has positioned itself as the local ICT

partner that supports its clients in their digital transformation. Capitalising on technological evolution and innovation, NRB aims to offer them the best solutions available, adapted to their environment. In this context, NRB offers a wide range of IT services in four areas: consultancy, software, infrastructure & hybrid cloud, and managed staffing.

NRB aims to serve a wide range of sectors: the public and social sector, energy and public utilities, the financial sector and industry. One team is dedicated to European and international institutions and companies. All of the NRB Group's subsidiaries offer sector-specific solutions while benefitting from the group's size, its ICT infrastructure and other support.

More information is available at <u>www.nrb.be</u>

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